

Known Issues

Kernel Panic may occur during backup execution on AIP2018Linux

Summary

If you mount a backup image that has a corrupted file system, you may not be able to unmount it. Kernel Panic occurs when performing backup in a situation where unmounting is not possible.

Cause

This is caused by a conflict between the snapshot driver and image unmount.

Workaround

Download the cumulative patch from the following.

http://kb.s3.netjapan.com/AIP2018Update_Cumulative_patch1910.zip

Prerequisites for patching

This patch can only be applied to the following versions.

-AIP2018Update (5.1.4.5640)

Please upgrade to AIP2018Update (5.1.4.5640) before applying the patch.

This cumulative patch also includes a fix for AIP2018 in [\[File system may be corrupted after image restore on AIP2016 / 2018 Linux\]](#).

Therefore, if this cumulative patch is applied, both problems are fixed.

Patch installation instructions

1) Download it, save it in any location, and unzip it.

2) Grant execute permission to the file.

```
# chmod + x AIP2018Update_Cumulative_patch1910.bin
```

3) Run this bin file on the terminal.

Target Product

-ActiveImage Protector 2018 Linux

Unique solution ID: #1310

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