

Troubleshooting

Console does not appear in the WindowsPE Boot environment

Symptoms

Console of ActiveImage Protector does not appear in the WindowsPE Boot environment.

Environment

- ESX/ESXi
- VM of Linux
- WindowsPE Boot Environment

Workaround

- 1) Stop the Virtual machine.
- 2) Select the settings for the network adapter from the configuration of the virtual machine.
- 3) Check the "Connected" and "Connect at Power On" in the status of the device.
- 4) Disable this option.
- 5) Start the Windows PE boot environment.
- 6) After the console appears, select the settings for the network adapter from the configuration of the virtual machine.
- 7) Check the "Connected" and "Connect at Power On" in the status of the device.
- 8) Enable this option.

Unique solution ID: #1009

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